



Link your MyToyota profile to your Multimedia  
via app or Head unit - Guide



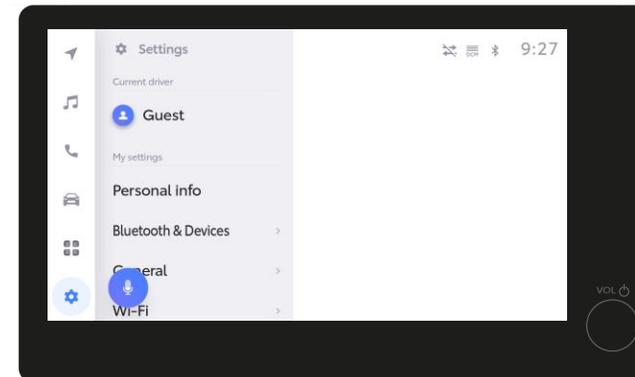
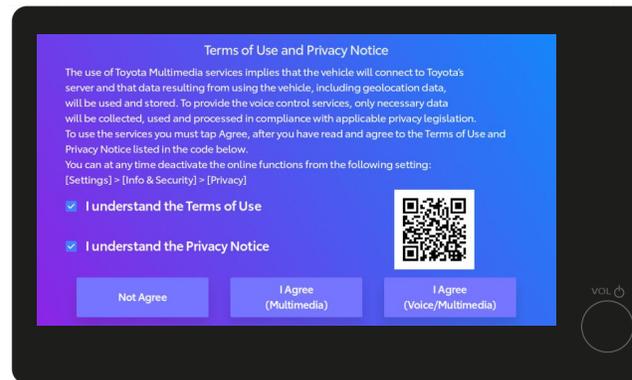
# INTRODUCTION

This document will show you two ways to login to your vehicle's multimedia by using your MyToyota app or via the web directly from your vehicle.

Use this if you happen to be in the Guest mode of your vehicle's multimedia or your profile didn't login automatically after starting the vehicle. Some of the possible reasons could be

- You downloaded the app and created an account only.
- You did not add the vehicle to your app or activate connected services.
- You might have added the vehicle via the VIN scanner, you have your profile in app, but not linked your profile in the head unit.
- You did not link your phone, Bluetooth or multimedia with the head unit.

You will see one of the following screens:

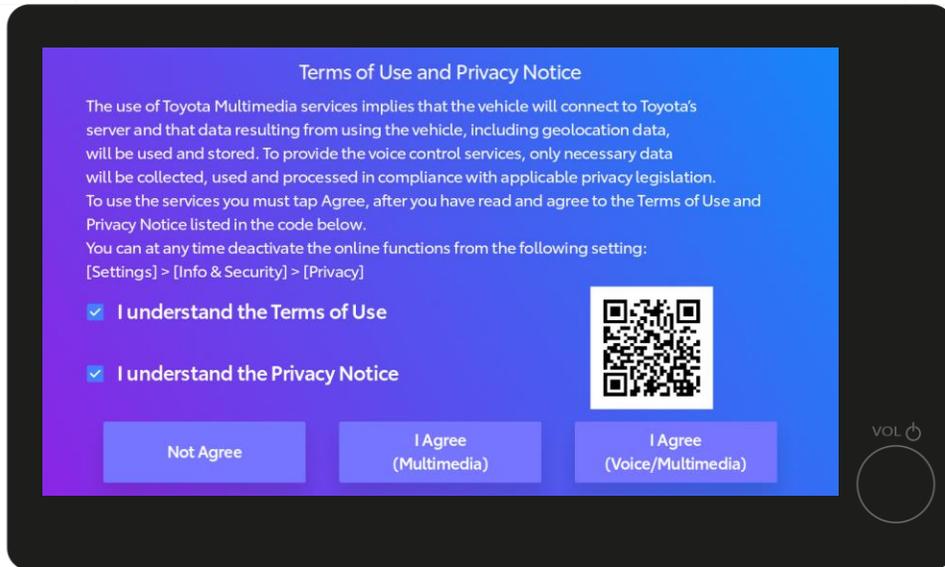


Disclaimer: Please watch our Full onboarding with app and Multimedia video or read the guide before reading this document.

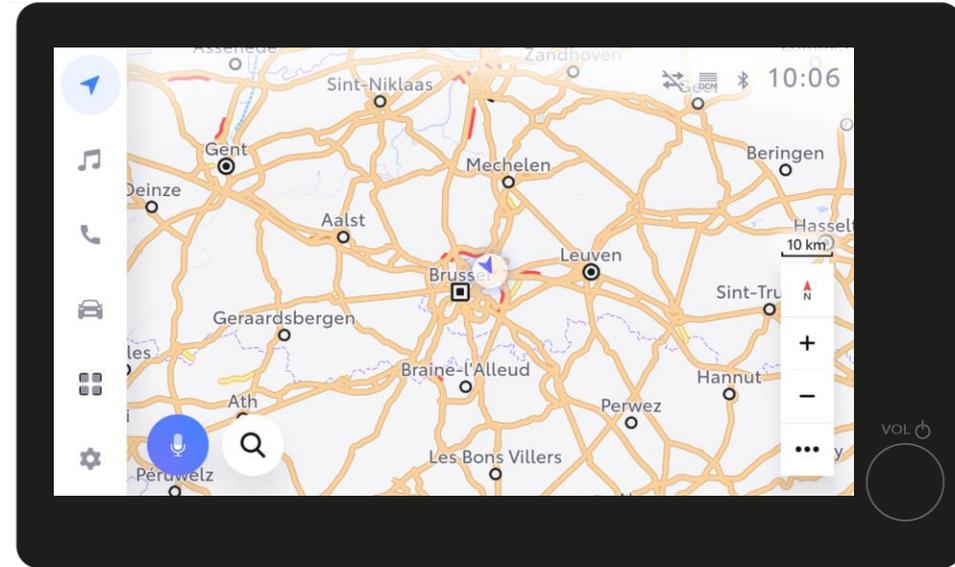


# INTRODUCTION

How to get out of the terms of use & Privacy notice screen:



If you see this screen, tap on the check boxes for Terms of Use and Privacy Notice. Then tap on "I Agree (Voice/Multimedia)".



You will then be taken to the home screen of the Multimedia.

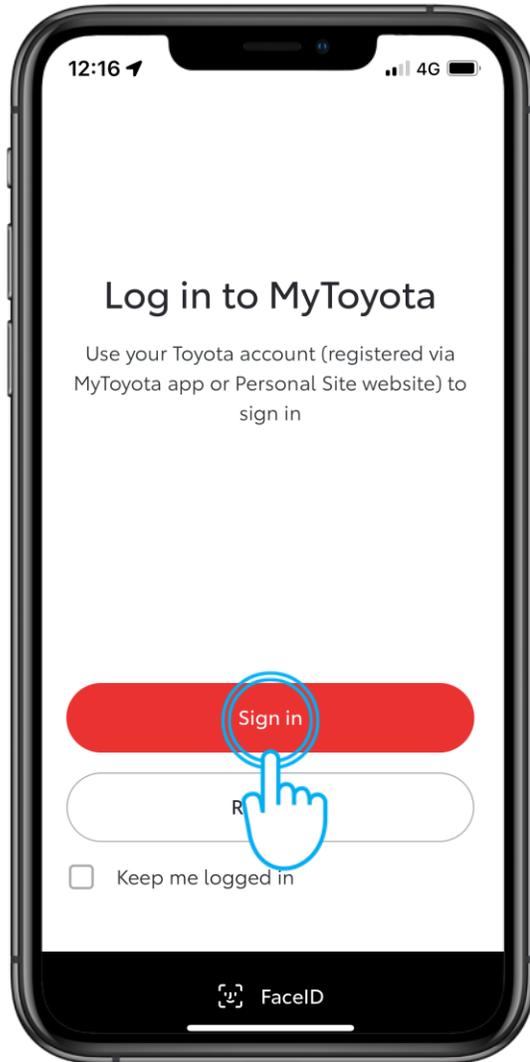
Disclaimer: Please watch our full app, Bluetooth pairing and onboarding video before watching this video.

\*Once agreed and profile is saved, this screen will no longer appear every time you start the car. In case the profile was not saved, this screen will appear, and you will be driving in Guest Mode.

\*Driving in Guest Mode will result in some connected features (trips, vehicle status, battery status) not being updated and show in the app.

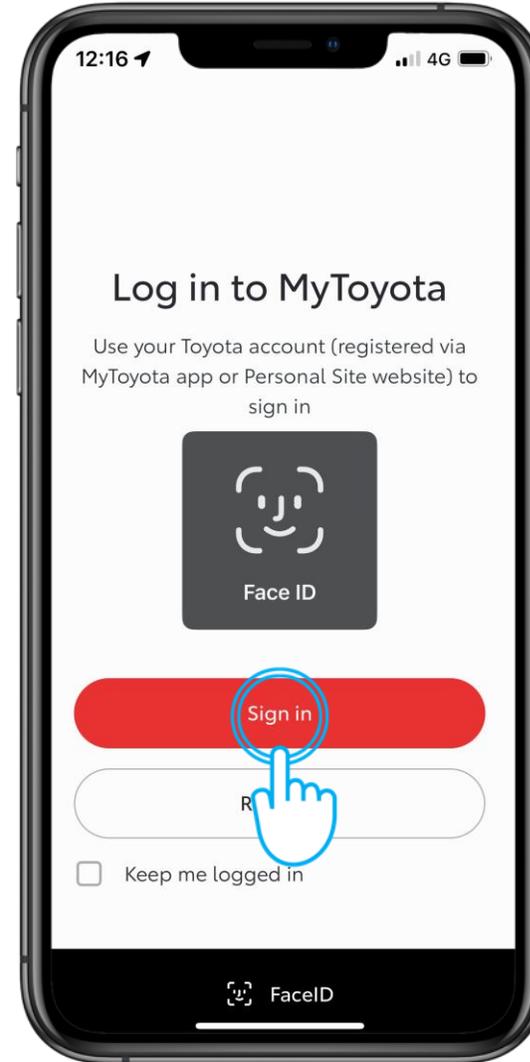


# 1. LOGIN TO YOUR MULTIMEDIA USING THE MYTOYOTA APP



## STEP 1

Sign into your MyToyota app with your password... or FaceID.

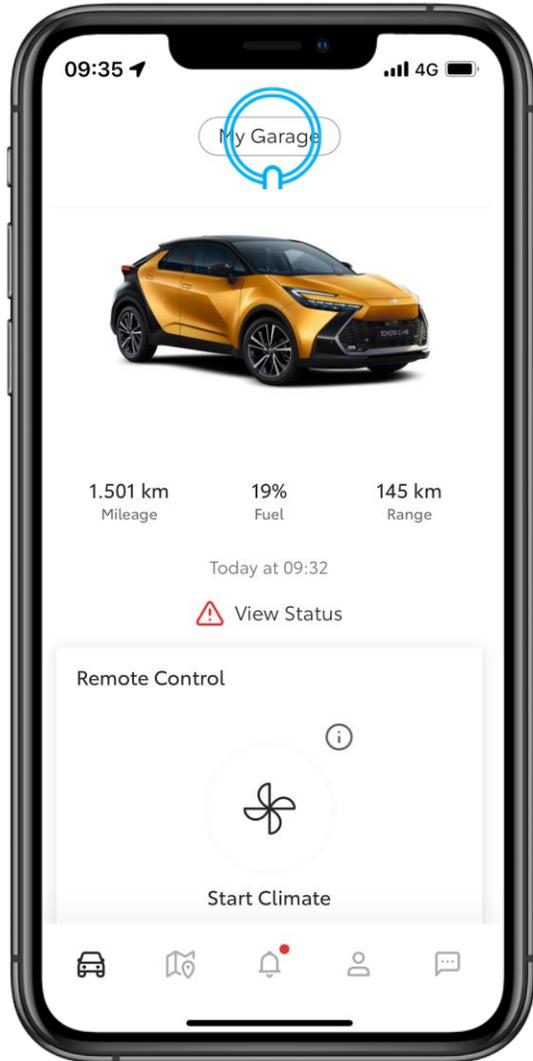


## STEP 1

or use FaceID.

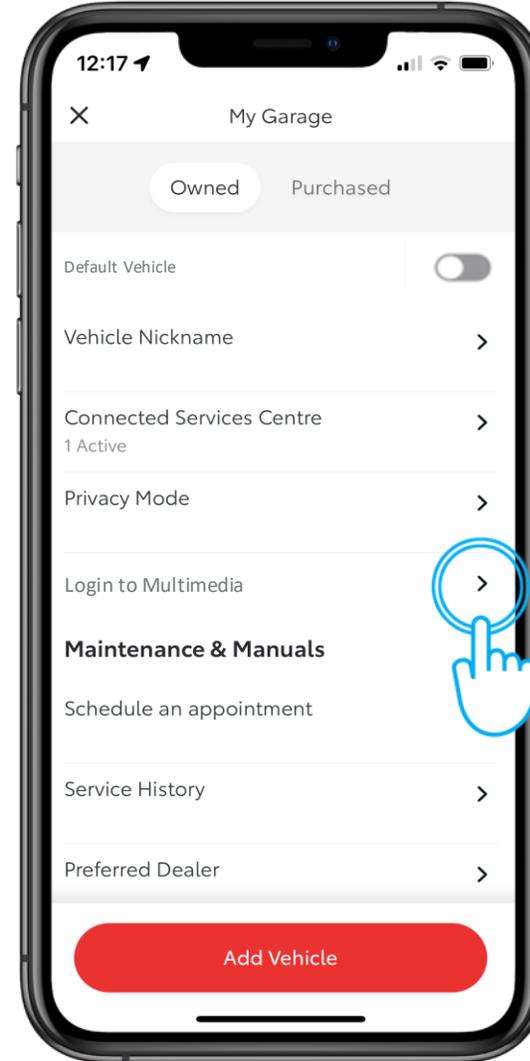


# 1. LOGIN TO YOUR MULTIMEDIA USING THE MYTOYOTA APP



## STEP 2

Tap on "My Garage"



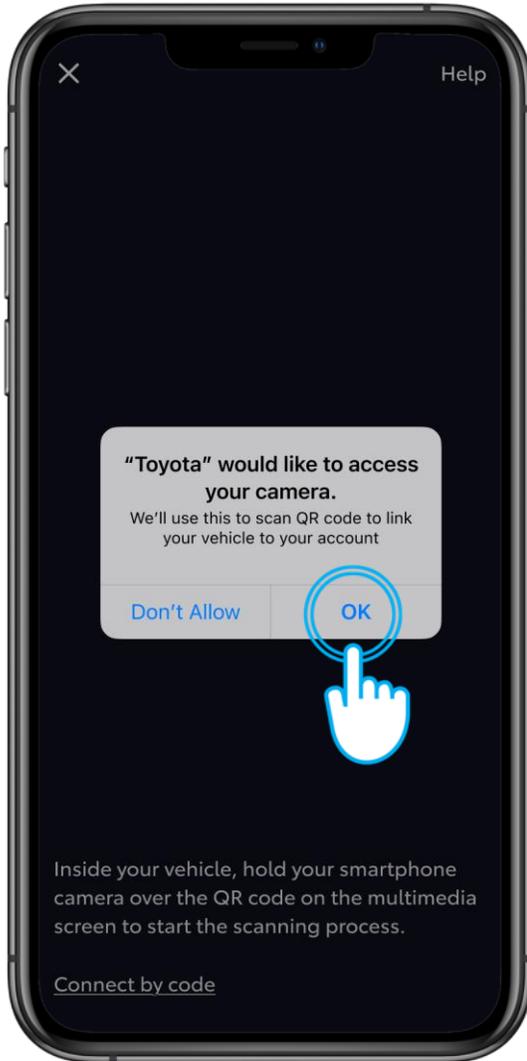
## STEP 3

Followed by Login to Multimedia.

*In case you have multiple Toyota's in your MyToyota app, make sure to select the model you are trying to link to.*

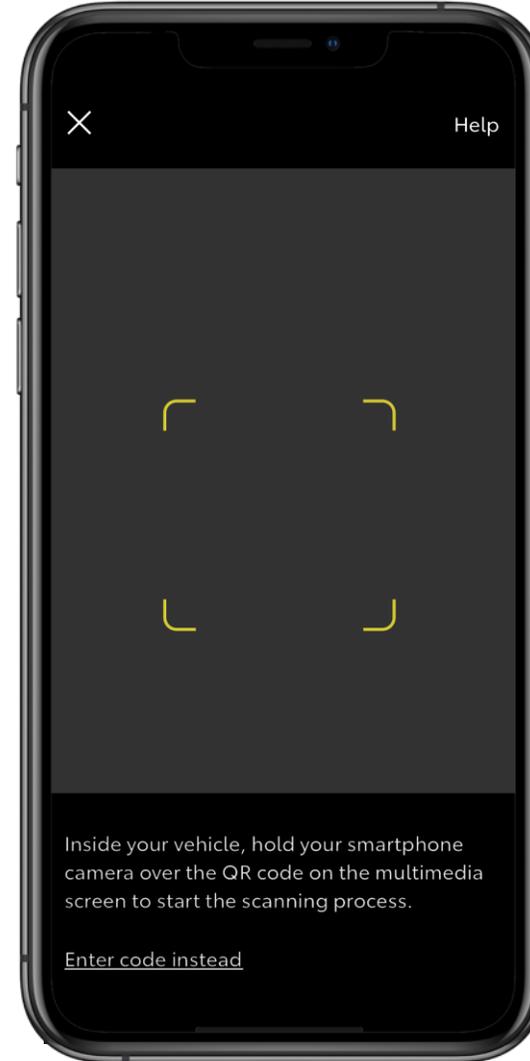


# 1. LOGIN TO YOUR MULTIMEDIA USING THE MYTOYOTA APP



## STEP 4

Allow access to your camera.

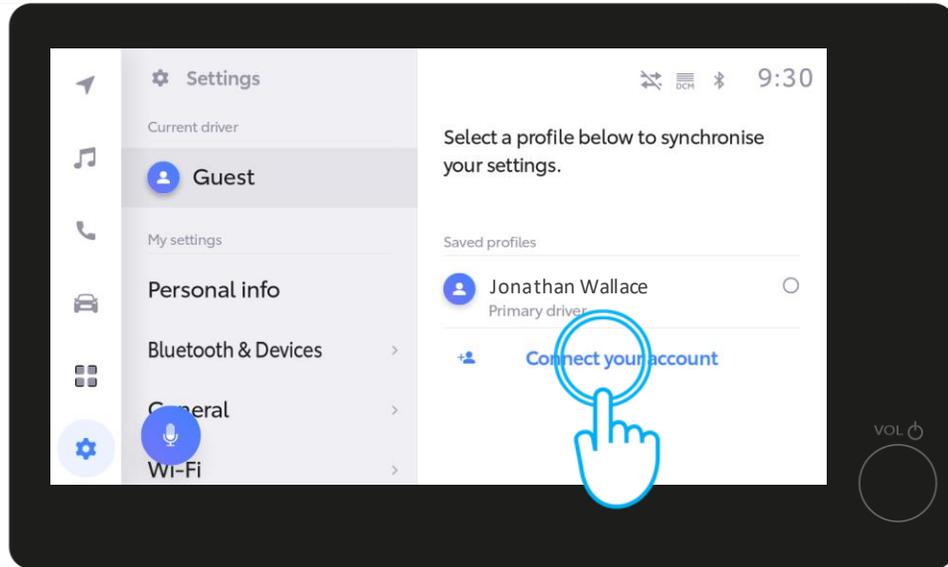


## STEP 5

Camera screen will appear.



# 1. LOGIN TO YOUR MULTIMEDIA USING THE MYTOYOTA APP



## STEP 6

In your vehicle multimedia tap on your account.



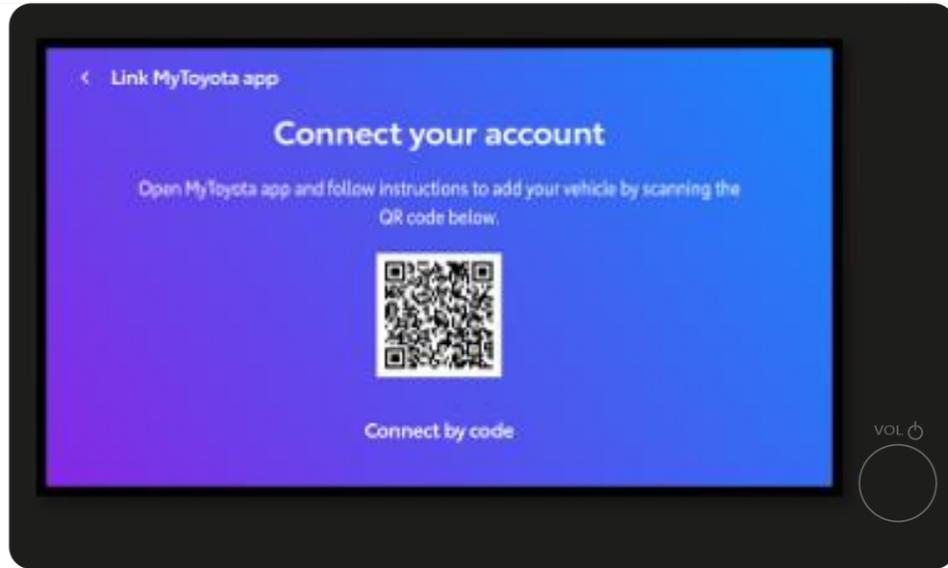
## STEP 7

Tap on "Link".

*\*Ensure your phone is linked with the Profile to work properly, not just via Bluetooth for music or phone calls. Check if your profile is correctly set on the multimedia screen in My Settings -> Personal info.*

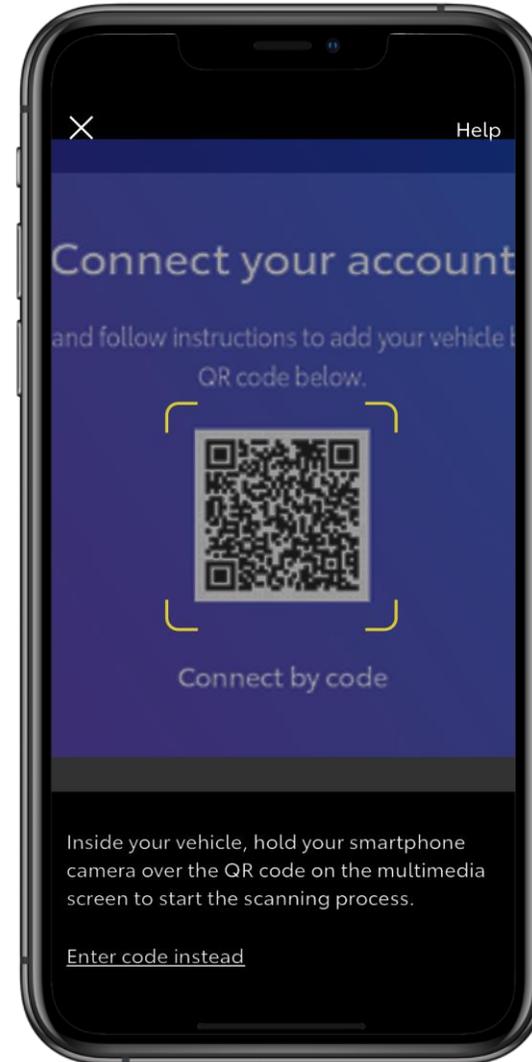


# 1. LOGIN TO YOUR MULTIMEDIA USING THE MYTOYOTA APP



## STEP 8

This will show a QR code.



## STEP 9

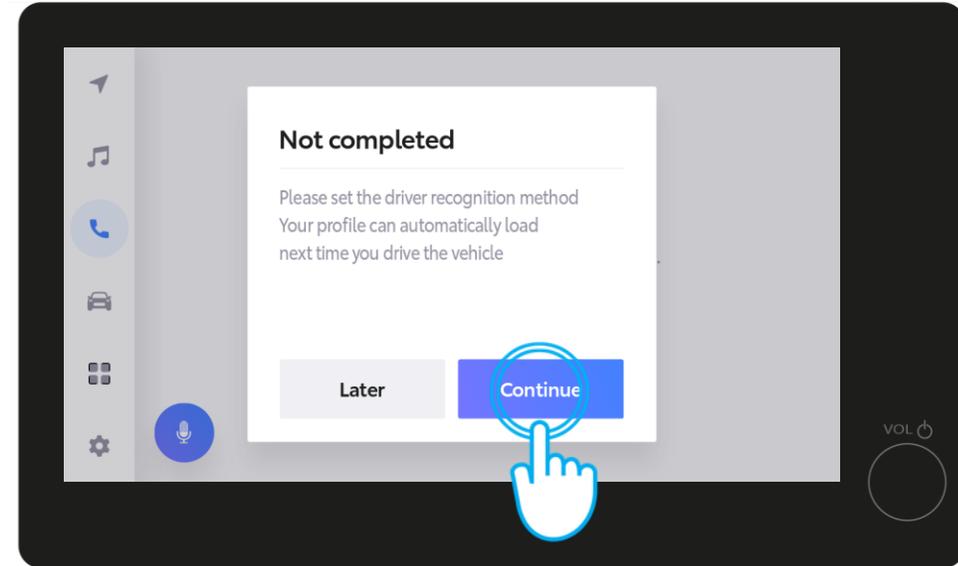
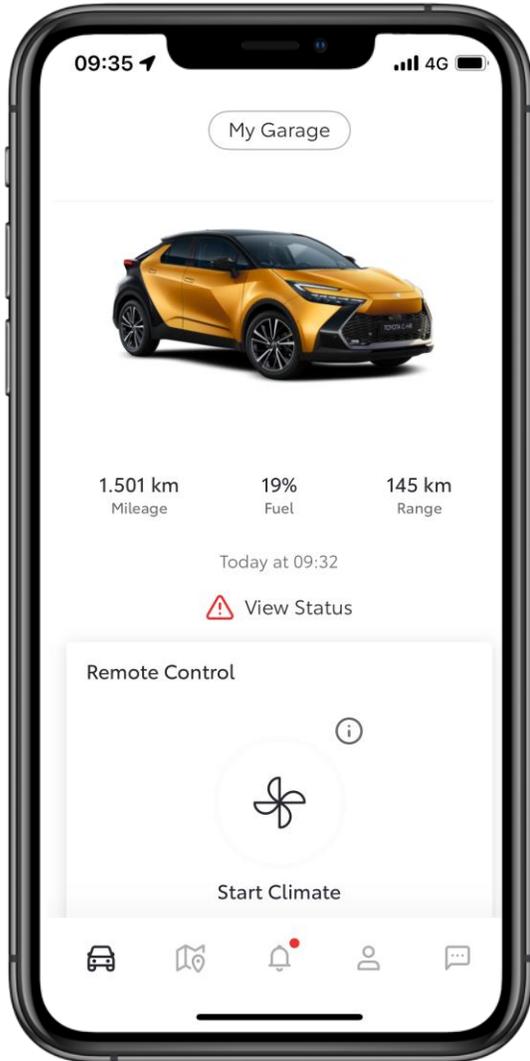
Scan the QR code with your MyToyota app.



## 2. LINK THE APP TO YOUR VEHICLE

### STEP 10

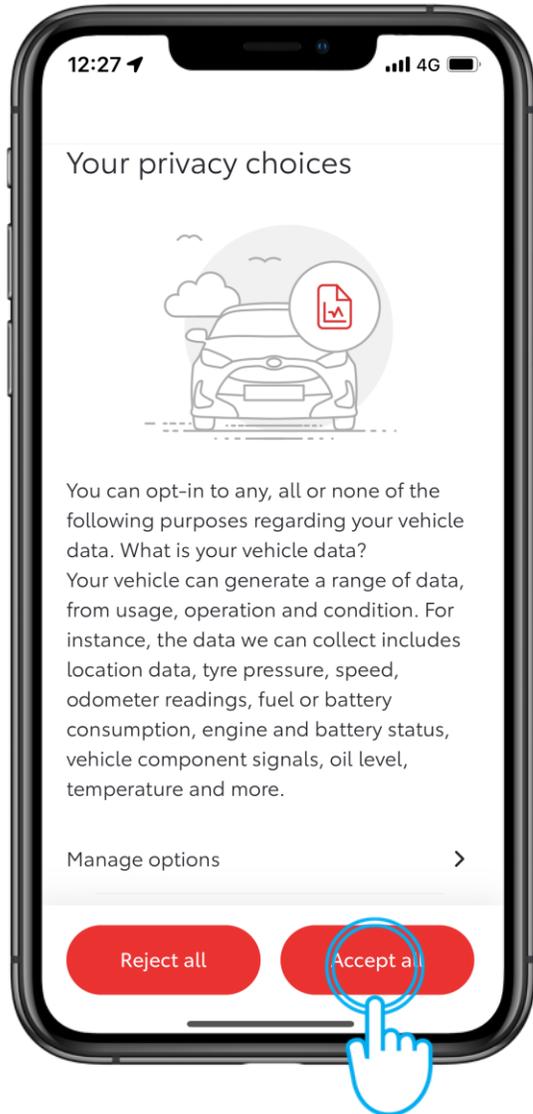
Your vehicle is now added to your app profile.



The multimedia screen will show that the process is not yet complete. Tap on "Continue".

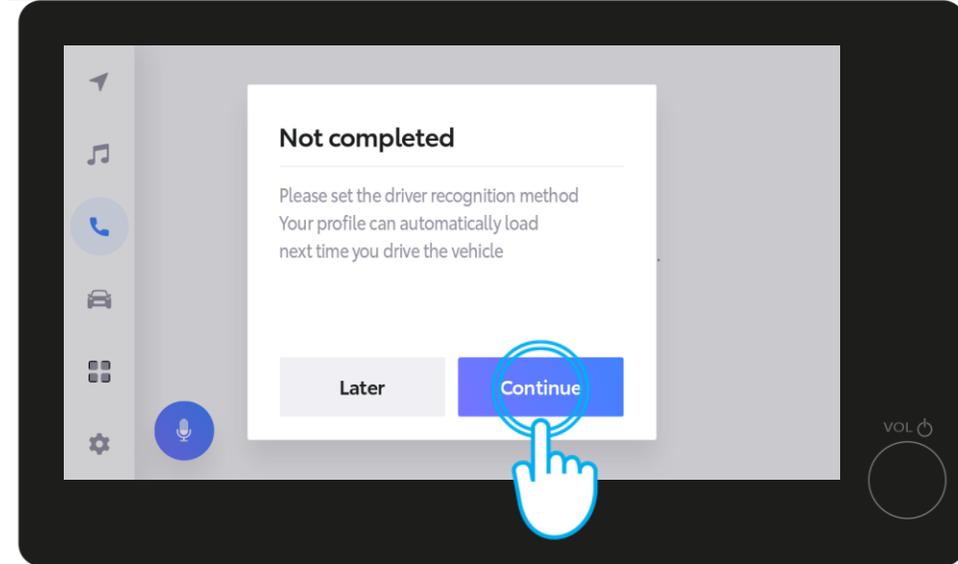


### 3. ACTIVATE OUR DIGITAL SERVICES



#### STEP 1

Lastly, before heading back to the vehicle multimedia screen, allow us to use your data to improve our services and take care of your safety, by specifying your preferred privacy choices.

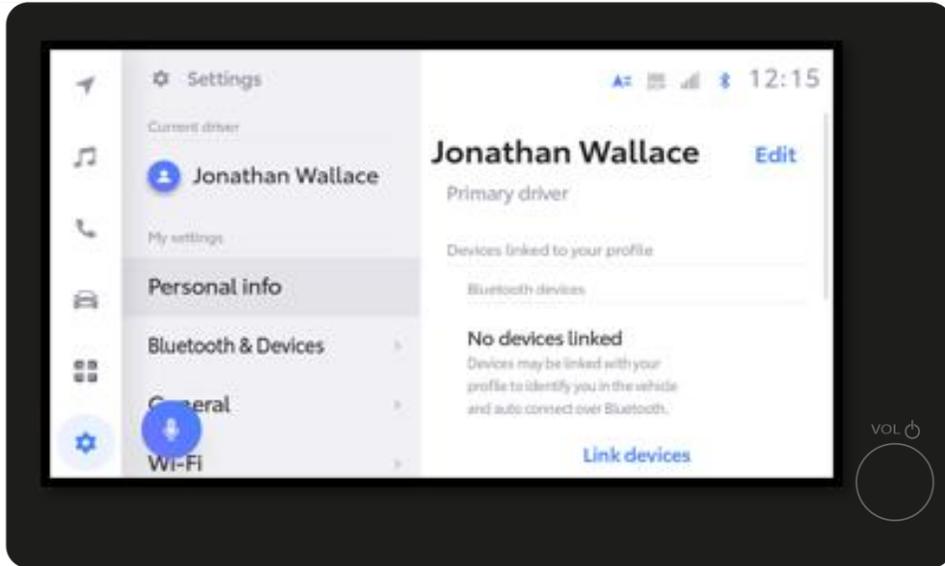


#### STEP 2

Back in the multimedia, tap on "Continue" to finish setting up your driver recognition method to ensure your profile automatically loads next time you drive the vehicle.

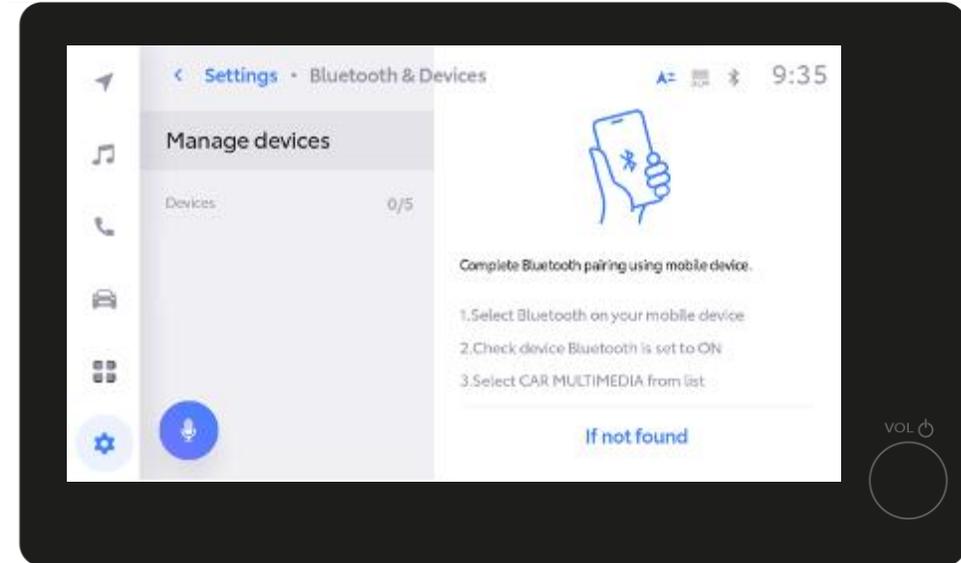


## 4. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 3

You will briefly see the settings page....

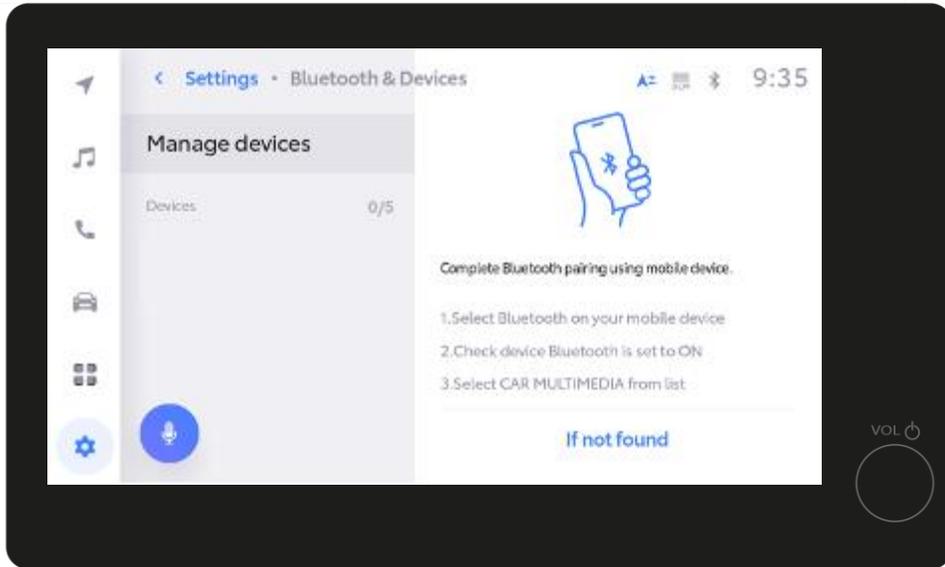


### STEP 4

Followed by "Manage devices".

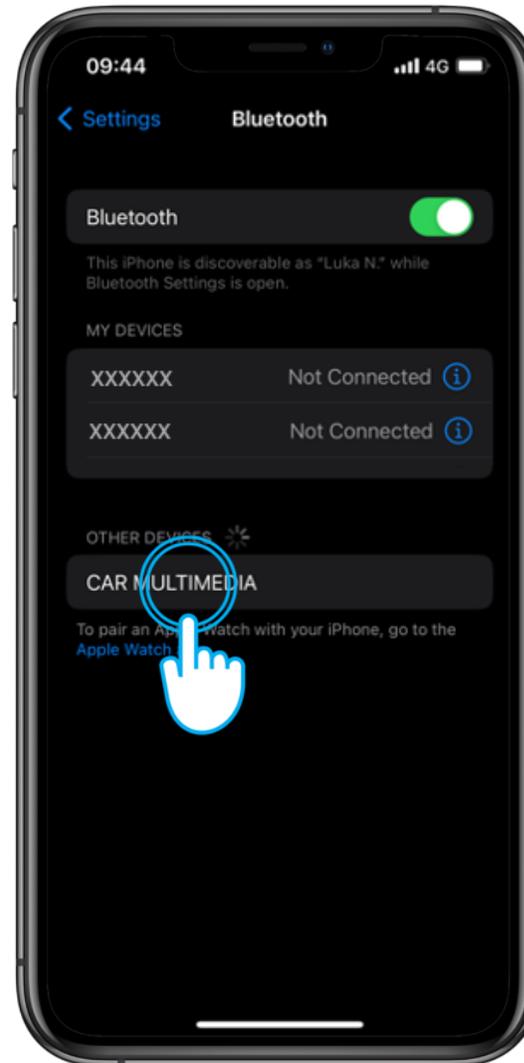


## 4. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 4 Continued

When the Manage devices page is showing, open your phone's Bluetooth settings.



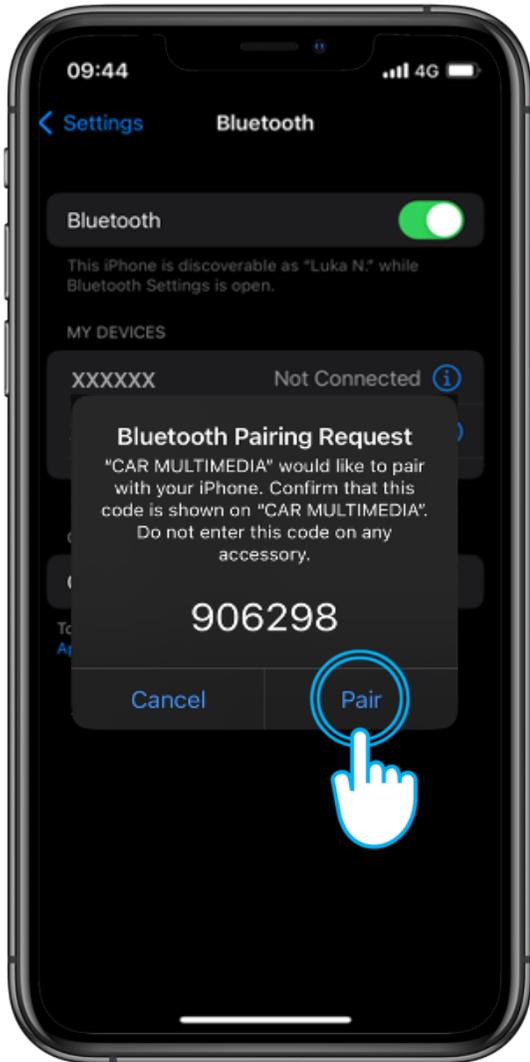
### STEP 5

On your mobile tap on CAR MULTIMEDIA, to pair the Bluetooth.

*Ensure your Bluetooth is on and discoverable to others*

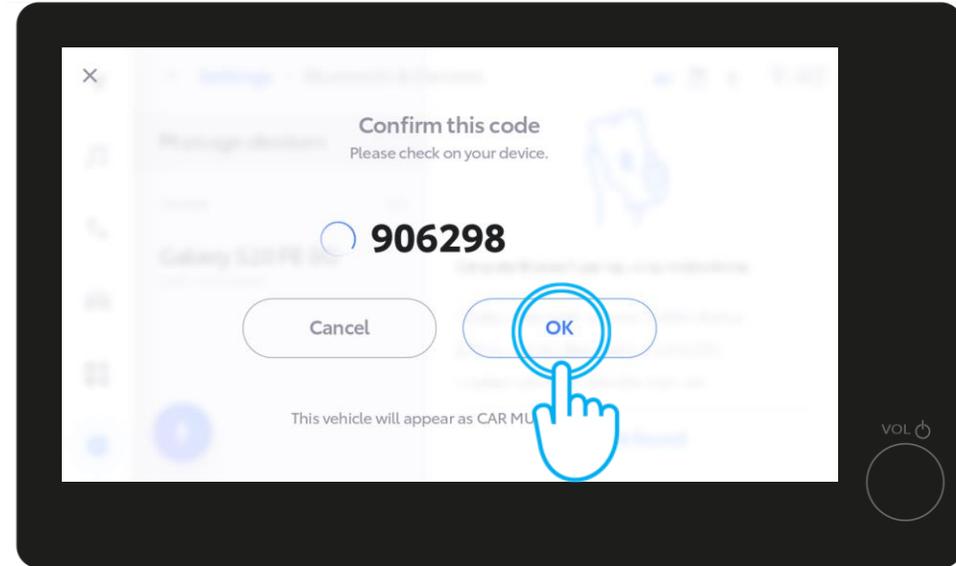


## 4. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 6

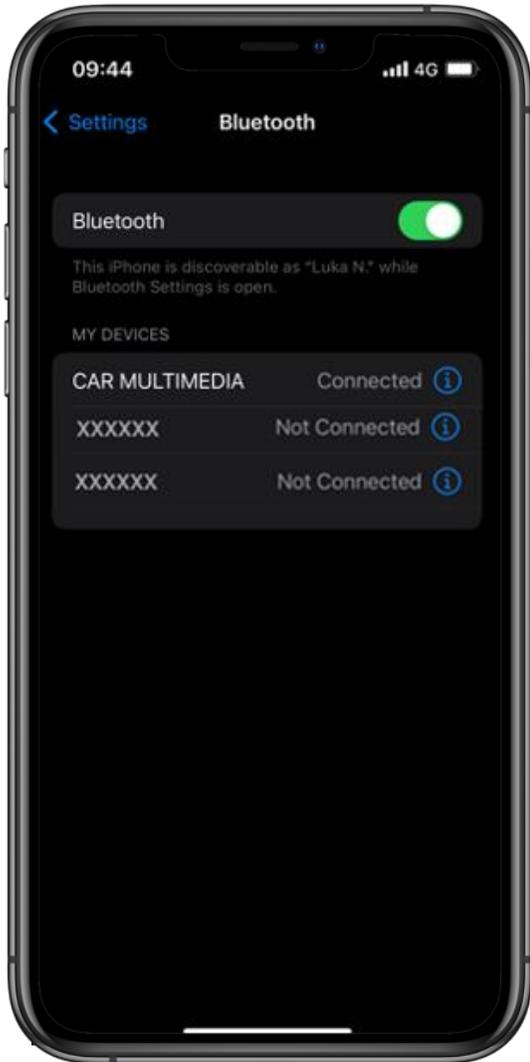
Tap Pair on your phone...



and OK in the vehicle multimedia.

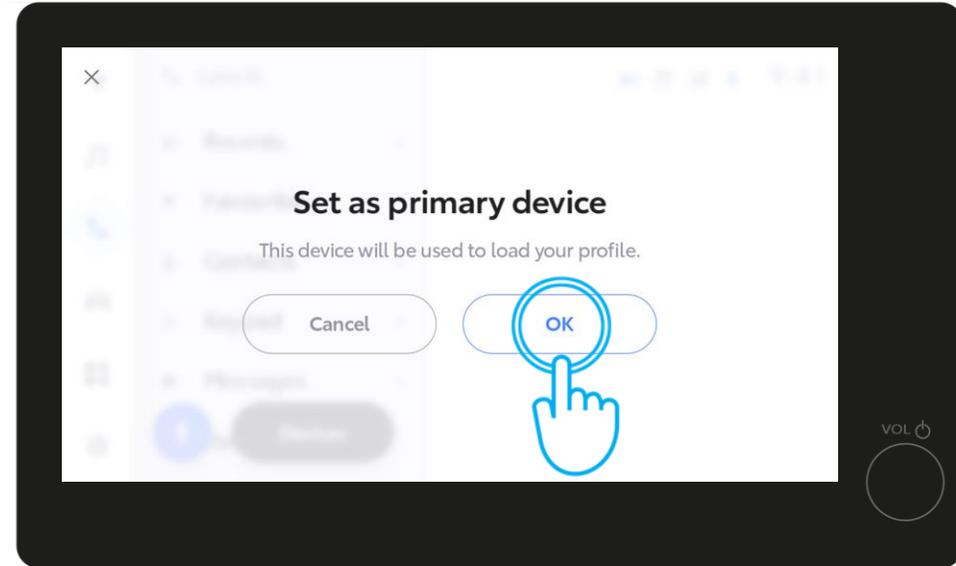


## 4. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 7

Set your phone as primary device...

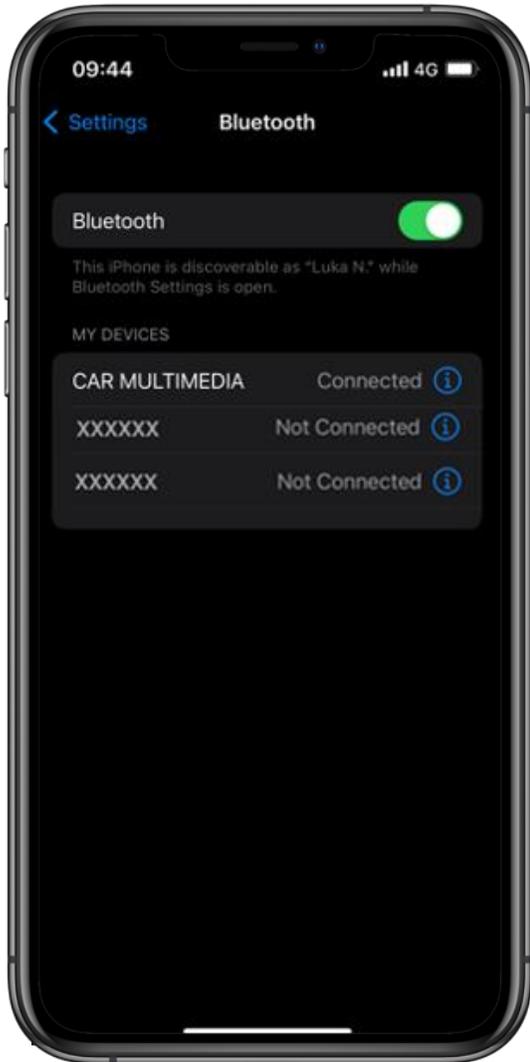


by tapping "OK" in the multimedia.

*You can enable Apple CarPlay / Android Auto at this point to get access to your phone applications.*



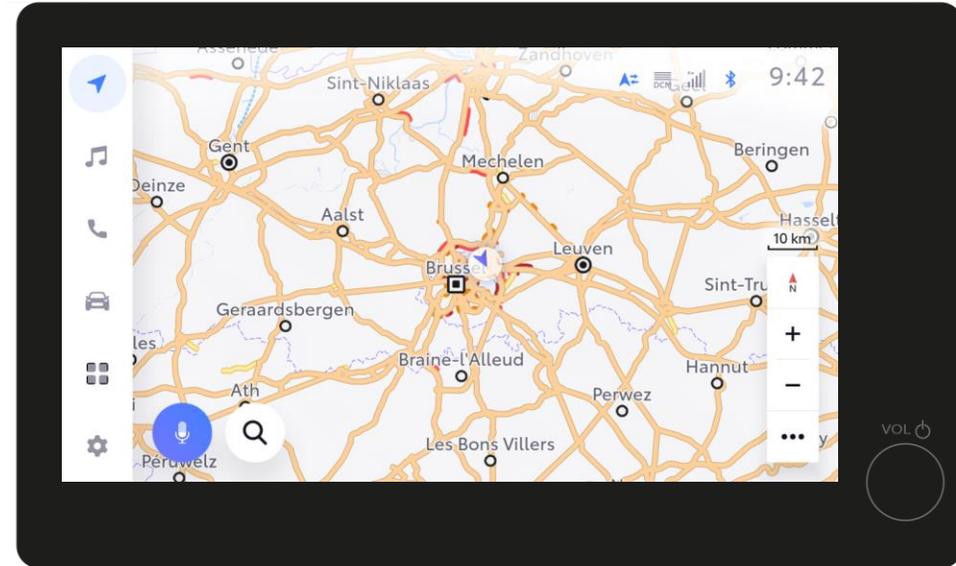
## 4. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 8

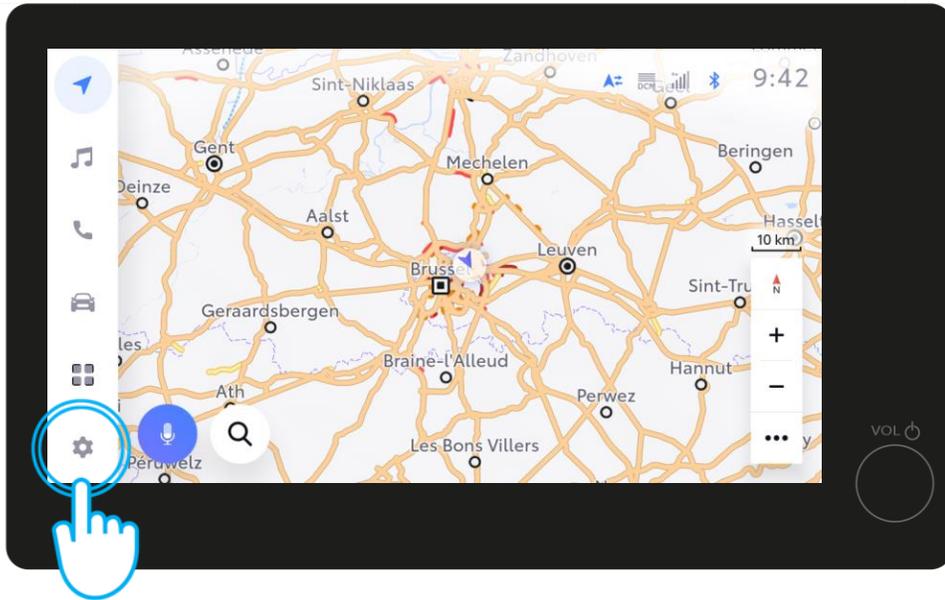
Now you are fully connected and ready to enjoy the benefits of the MyToyota app and multimedia features.

*You can enable Apple CarPlay / Android Auto at this point to get access to your phone applications.*



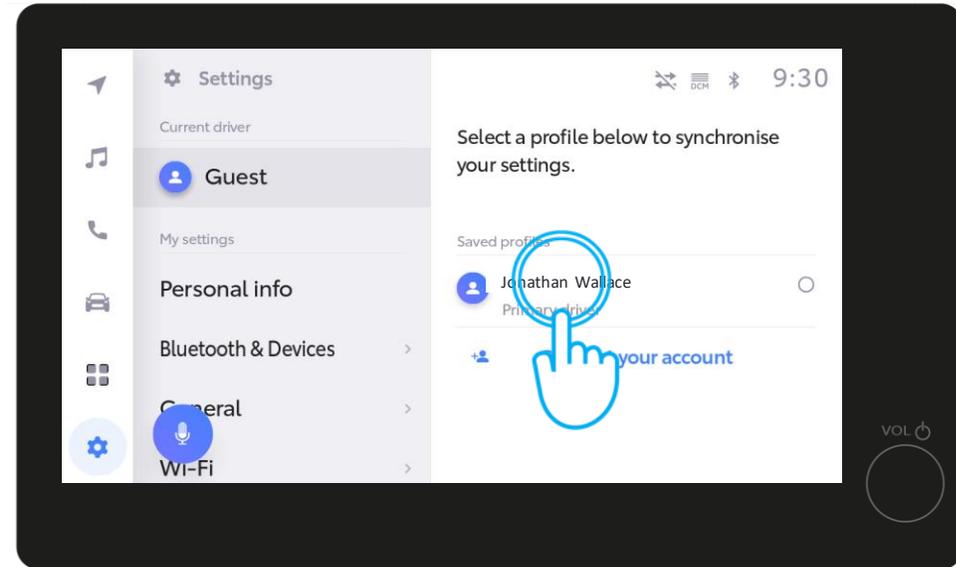
## 5. LOGIN THROUGH YOUR MULTIMEDIA

The following section shows you how to login to your multimedia via the web, directly from your vehicle.



### STEP 1

If you wish to connect through your vehicle multimedia go into the settings.

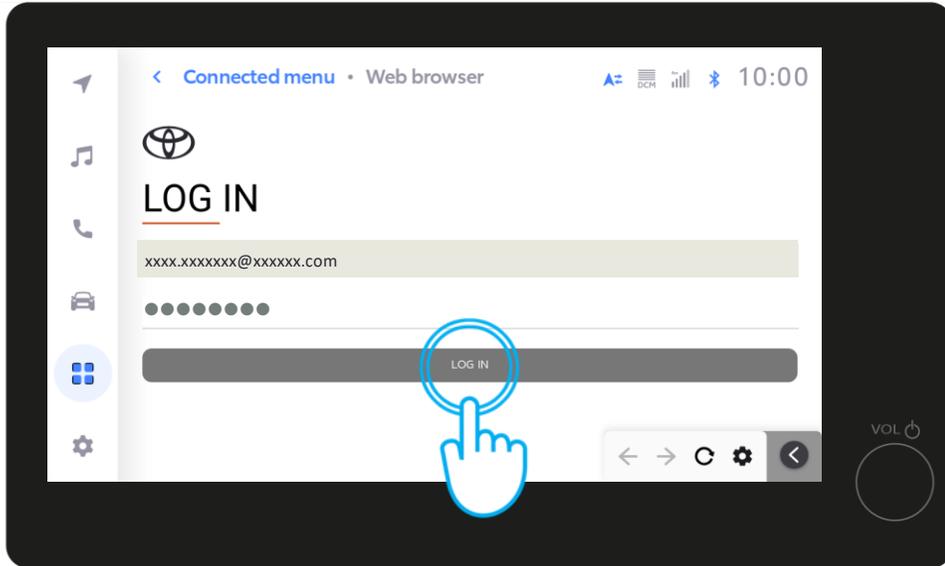


### STEP 2

In the current driver settings, tap on your profile.

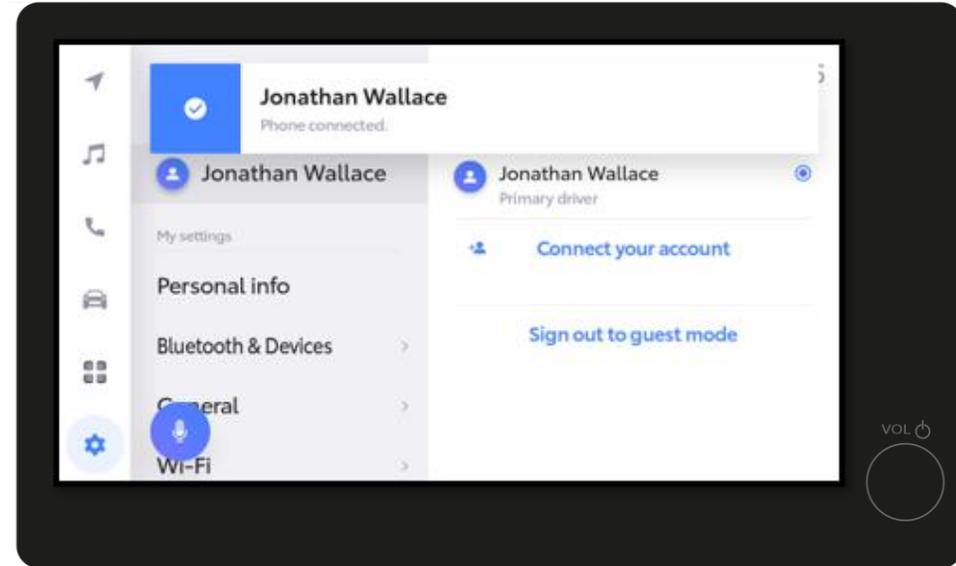


## 5. LOGIN THROUGH YOUR MULTIMEDIA



### STEP 3

This will automatically open the web browser in which you have to type in your **MyToyota** app password and tap “LOG IN”.

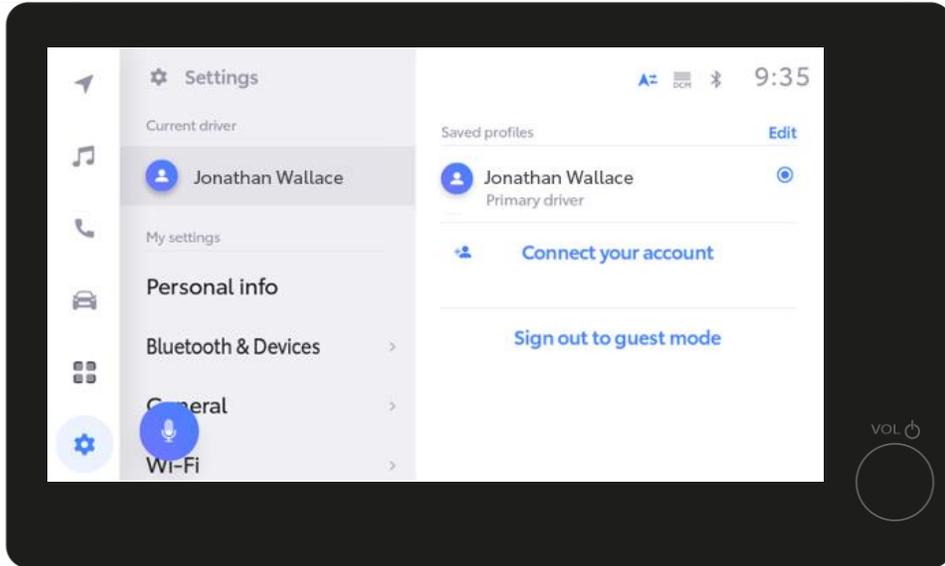


### STEP 4

Your profile will be connected...

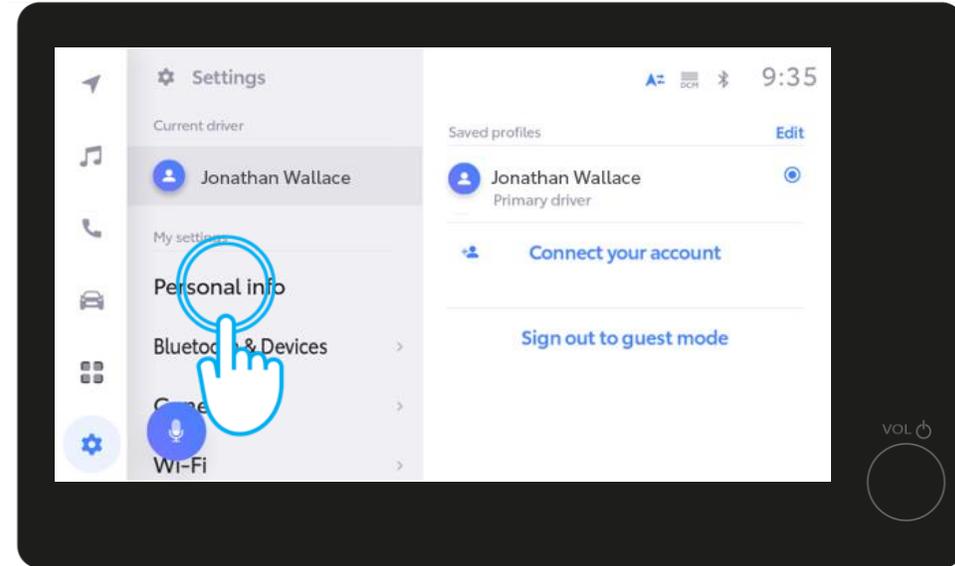


## 5. LOGIN THROUGH YOUR MULTIMEDIA



### STEP 5

And ready to use within a few seconds.



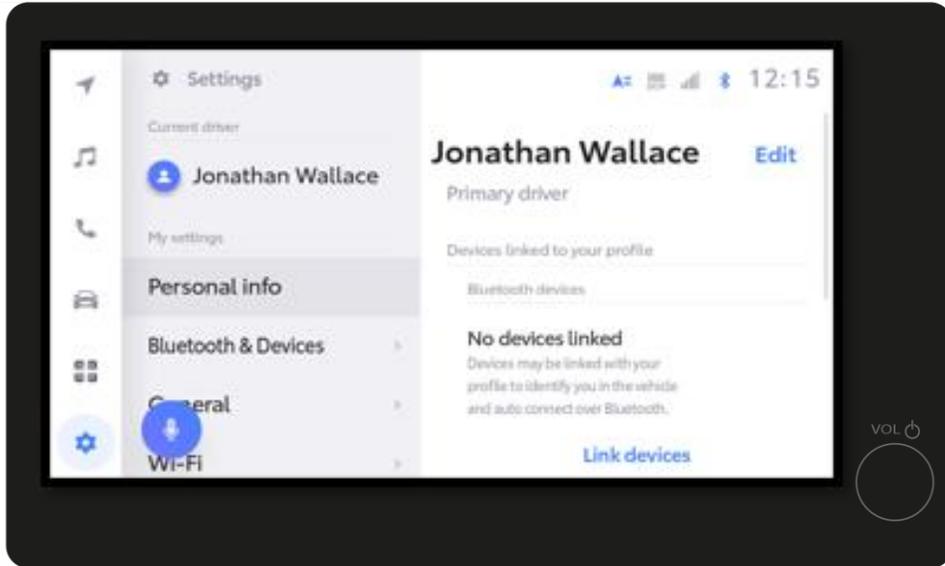
### STEP 6

Finally, check the personal info setting. Here, ensure that your phone's Bluetooth is linked to your profile by verifying that it is listed under devices linked to your profile. If not connect your BlueTooth again.

If the connected services subscription is not activated within the first hour of onboarding, mileage verification will have to be performed in the MyToyota app.  
Ensure your phone is linked with the Profile to work properly, not just via Bluetooth for music or phone calls. Check if your profile is correctly set on the multimedia screen in My Settings ->

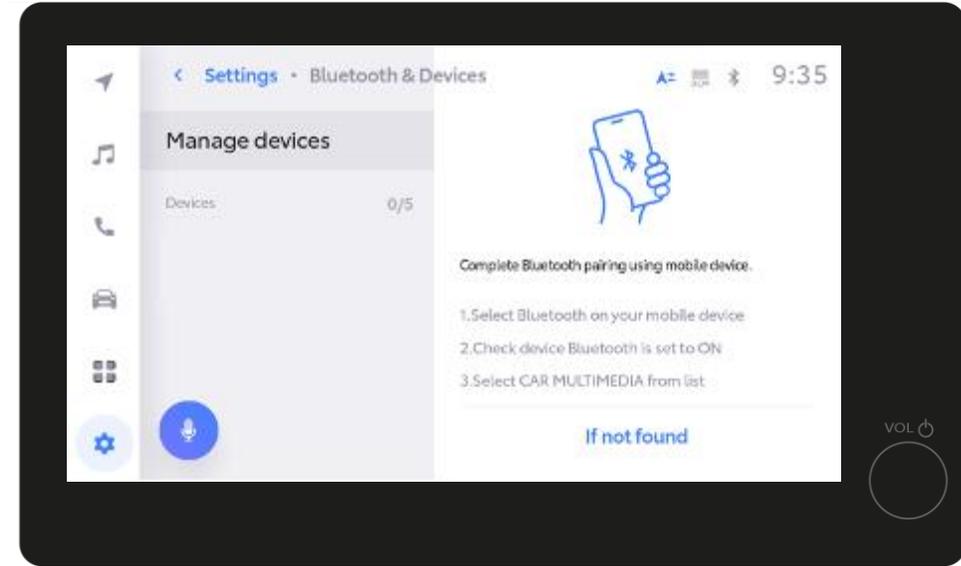


## 4. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 7

You will briefly see the settings page....

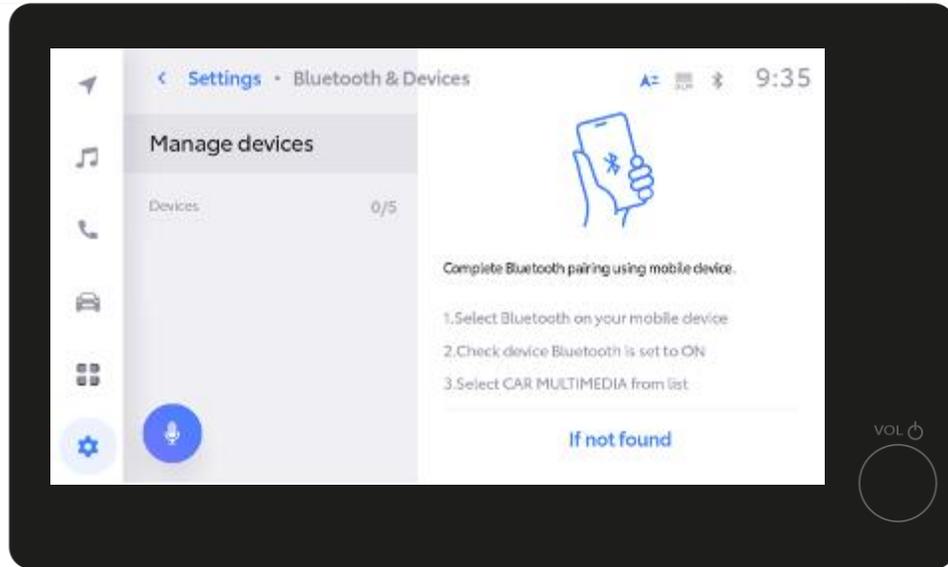


### STEP 8

Followed by "Manage devices".

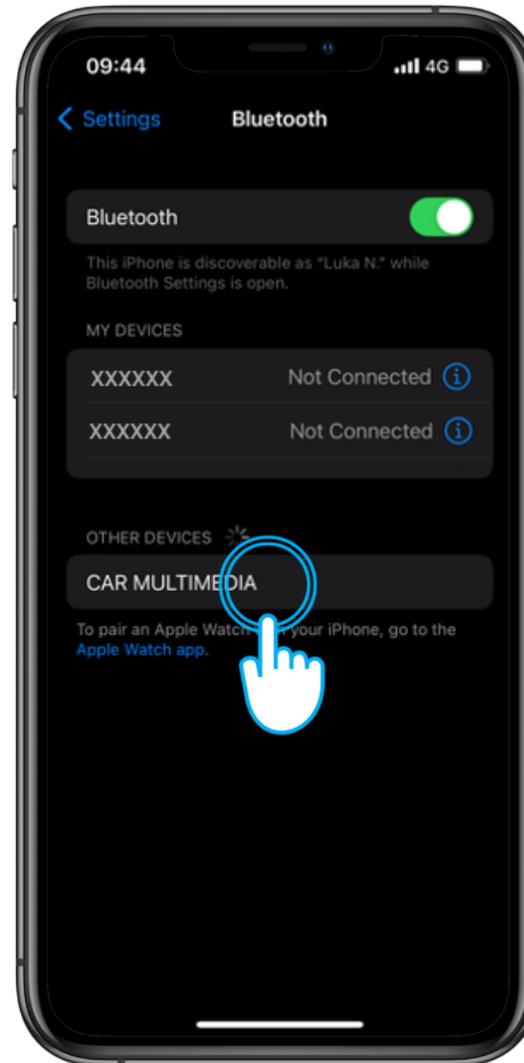


## 6. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 8 Continued

When the Manage devices page is showing, open your phone's Bluetooth settings.



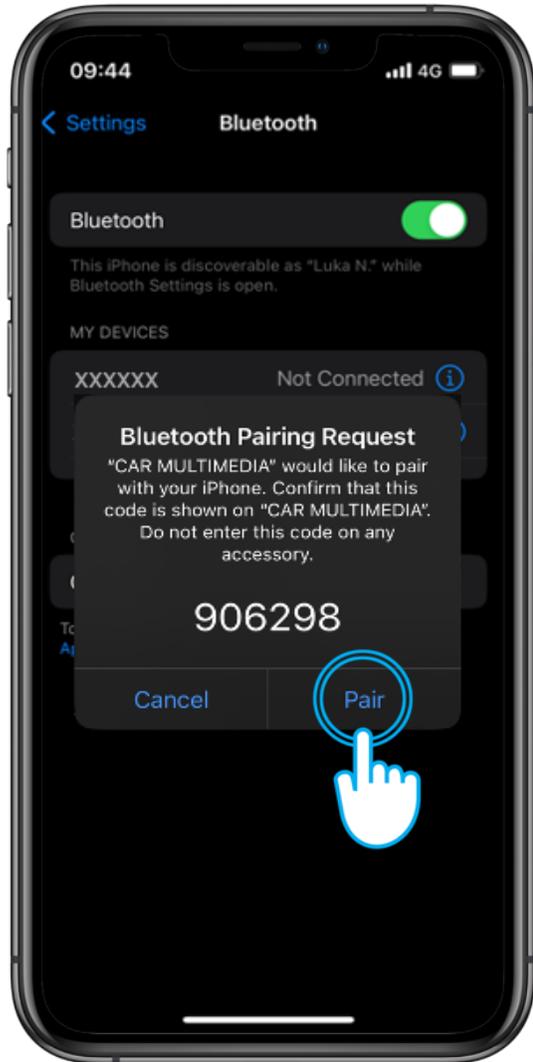
### STEP 9

Tap on "CAR MULTIMEDIA", to pair the Bluetooth.

*Ensure your Bluetooth is on and discoverable to others*

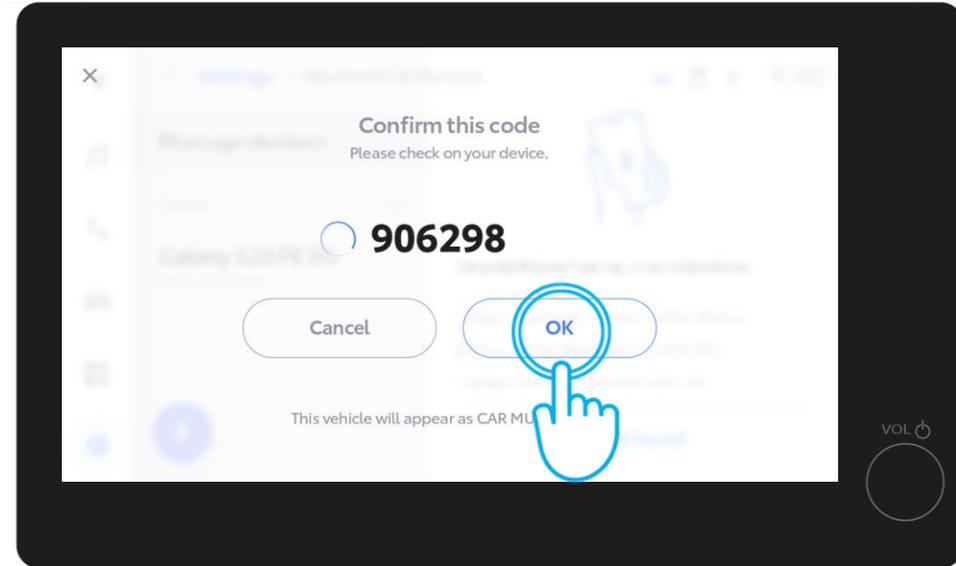


## 6. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 10

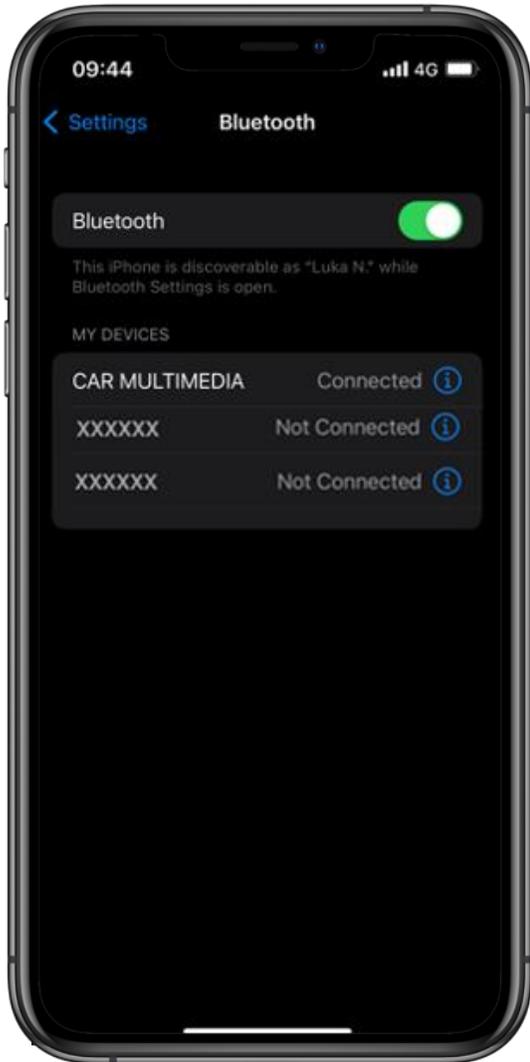
Tap Pair on your phone...



and OK in the vehicle multimedia.

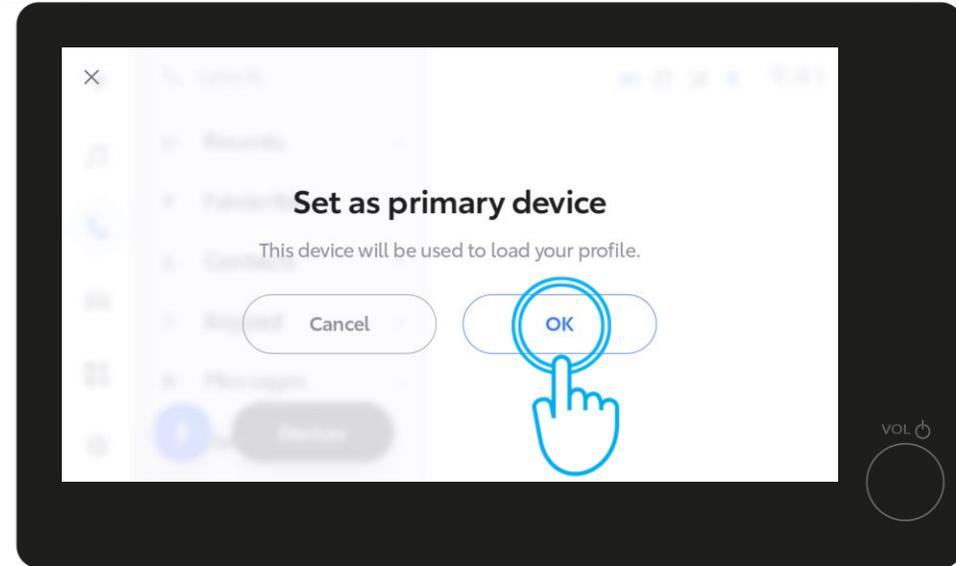


## 6. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 11

Set your phone as primary device...

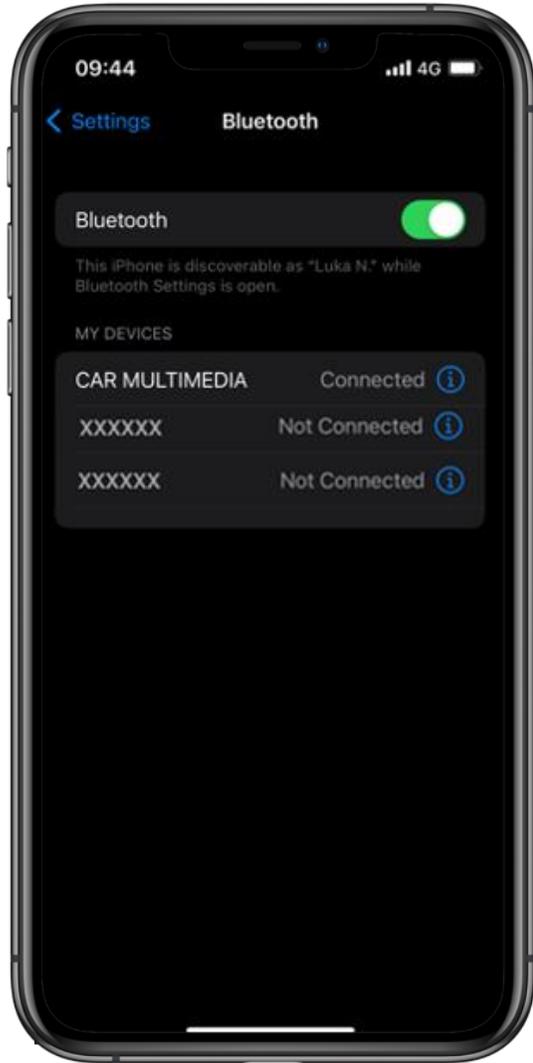


by tapping "OK" in the multimedia.

*You can enable Apple CarPlay / Android Auto at this point to get access to your phone applications.*

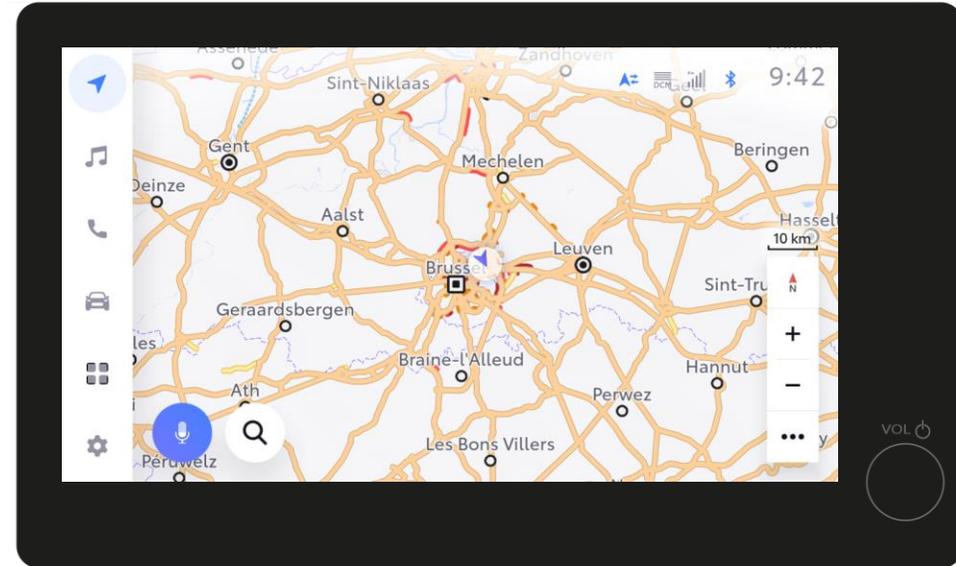


## 6. PAIR YOUR PHONE WITH THE MULTIMEDIA



### STEP 12

Now you are fully connected and ready to enjoy the benefits of the MyToyota app and multimedia features.



*You can enable Apple CarPlay / Android Auto at this point to get access to your phone applications.*



# EVERY FEATURE COUNTS

\*Connected Services are continually improving, therefore visuals and app screens in this guide may slightly differ from those seen in your MyToyota App.

