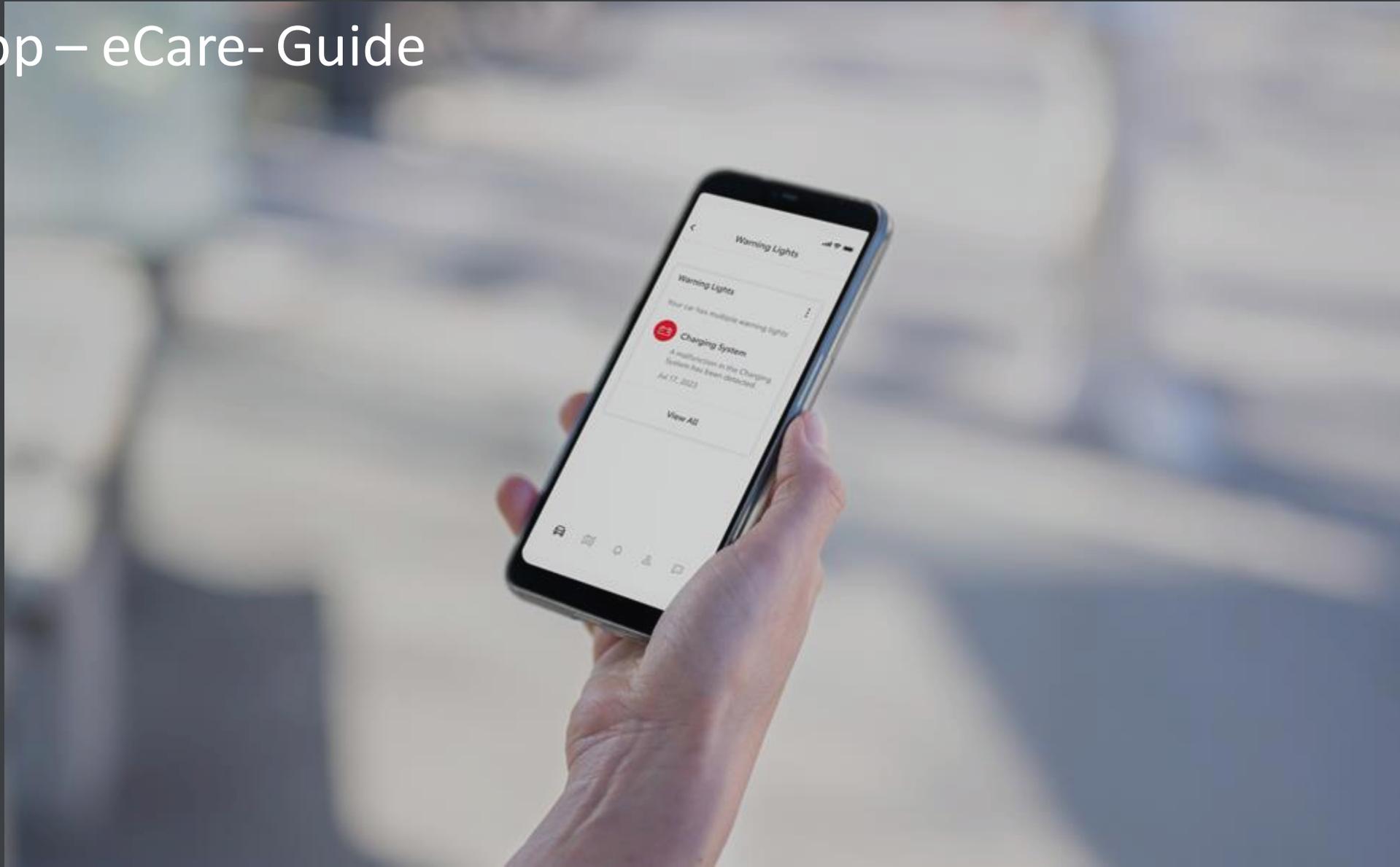




MyToyota App – eCare- Guide



HOW TO USE eCARE

STEP 1

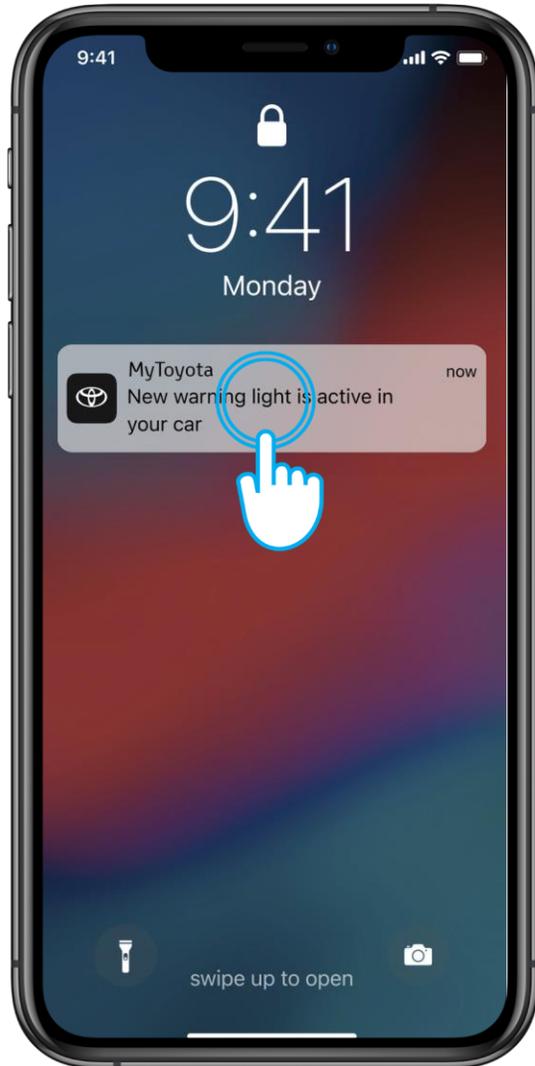
Toyota eCare is a smart system designed to take care of your safety and protect the vehicle, by promptly informing you when there is an issue with the vehicle.

A few minutes after a warning light has been activated on the vehicle's dashboard, a phone notification will be sent to you.

Tap on it to find out more with the MyToyota app.

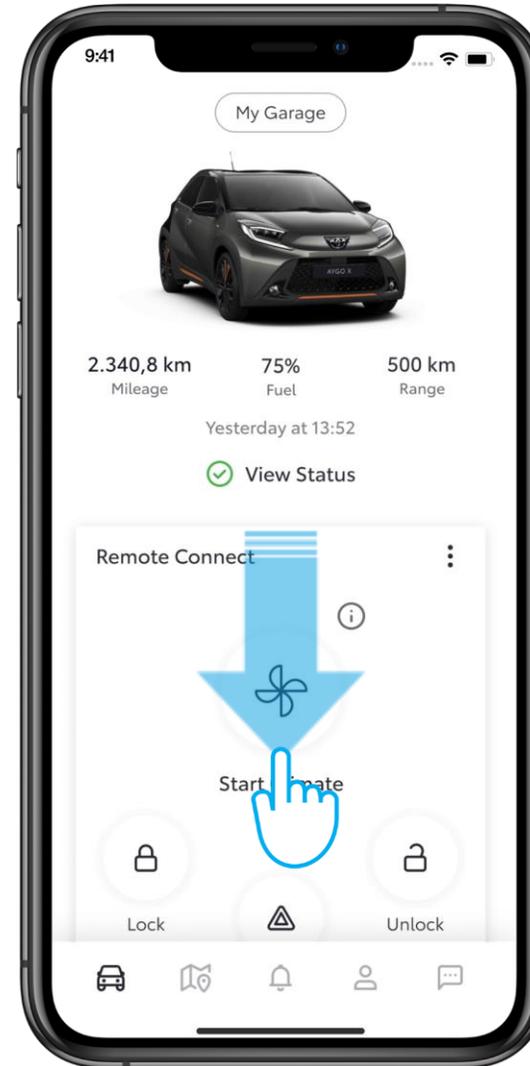
Disclaimer: Accept MyToyota app Standard Services to use eCare.

Note that in some instances, the retailer could contact the owner and provide assistance.



STEP 2

On the MyToyota app home page, scroll down to the Warning Lights service card.

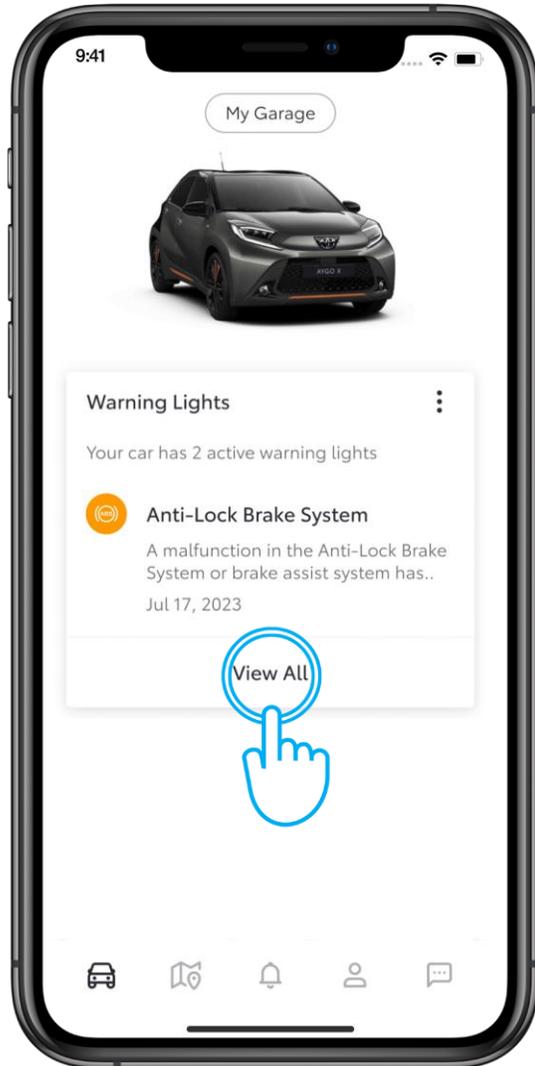


HOW TO USE eCARE

STEP 3

If you see an active warning light, tap on it to learn more.

If there are several warning lights, tap on "View All".



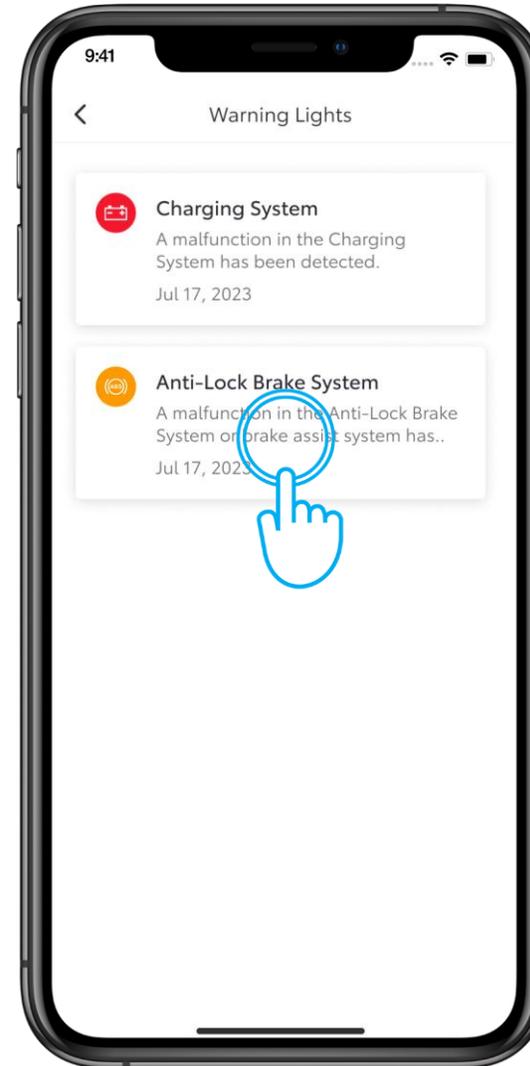
STEP 4

In the overview, you can see the full list rated by severity.

If you see a red warning light, stop the car immediately and contact your retailer or roadside assistance.

An orange warning light means it is safe to drive but requires assistance.

Tap on the orange warning, for example here, "Anti-Lock Brake System".



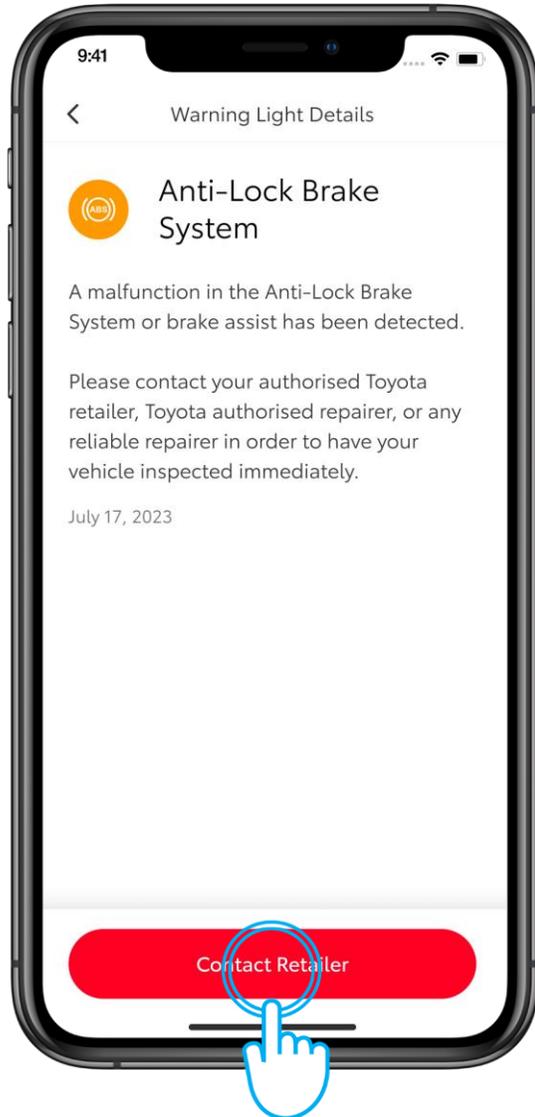
HOW TO USE eCARE

STEP 5

Here you can see the details of the warning light and the required action.

In this case continuing the journey may be unsafe.

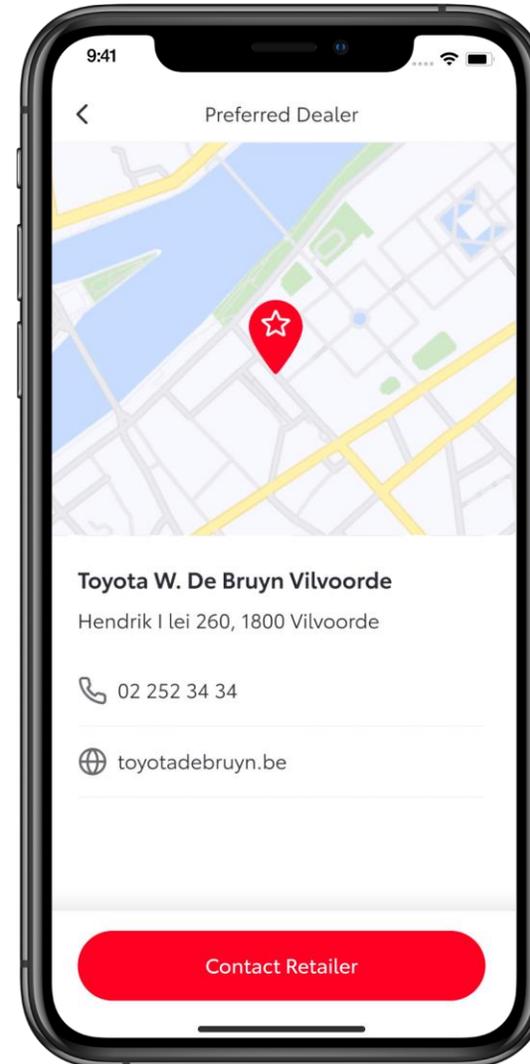
Tap “Contact Retailer”.



STEP 6

The contact information of your preferred retailer will be displayed.

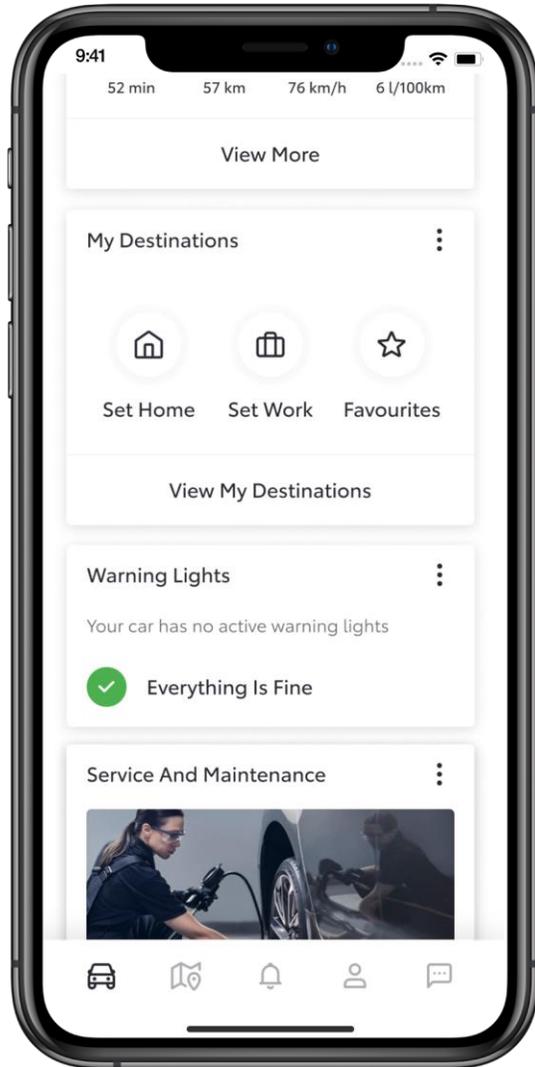
If a preferred retailer was not selected in the initial app settings, the closest retailer available will be displayed.



HOW TO USE eCARE

STEP 7

Once the malfunction has been resolved and there are no active warning lights, the service card will have a green check mark notifying 'Everything Is Fine'.



EVERY FEATURE COUNTS

Connected Services are continually improving, therefore visuals and app screens in this guide may slightly differ from those seen in your MyToyota App.

